

IMPORTANT: The PIN of the SIM card has to be deactivated or 0000.

The following is a list of error codes that can appear after the 2G3G test.

2G3G LEVEL :
ERROR XXX

In case of 2G3G (GPRS) errors during initial programming, we strongly suggest to continue with the installation and perform the 2G3G (GPRS) level test again once achieved.

This error checklist is provided for information purposes only.

This is not a comprehensive list, but it is representative of most cases. Some events or codes are subject to change by SIM card operators.

However, the GPRS level test errors results in the majority of cases have the following causes :

- **SIM Card activation Delay:**

Some operators require an additional delay up to 48 hours to activate automatic data transmission. Please check with your operator prior to installation.

- **APN CODE, USERNAME and PASSWORD :**

The GPRS (2G3G) settings are supplied by the operator. Please make sure you have entered the code exactly as indicated by your local SIM card operator.

Note: When entering your SIM card settings, both APN codes, username and password fields are case sensitive! (It makes a difference between UPPER and lower case letters) .

To switch between UPPER and lower case, use the M/m key from CMA keypad or hold a digit key (0-9) for XMA/XMB.

- **Insufficient GPRS Network:**

When the panel is unable to find any signal, proceed to GPRS level test in another location on site. You can also find the network state or condition of use by directly contacting your local operator.

Codes	Errors
03 ou 04	No network coverage or no SIM card inserted
003	SIM card not detected/not inserted
010	SIM not inserted
011	PIN code necessary -> <i>PIN code must be deactivated</i>
012	PUK code necessary, SIM card blocked
013	Default SIM card
014	SIM card busy
015	Error on SIM
030, 043, 057, 102, 132, ...	<ul style="list-style-type: none"> • No network coverage • Typographical error in the APN Code, username, password • SIM card not activated