

CUSTOM SECURITY SERVICES

Custom Security Services uses Videofied to catch three thieves on a car lot site previously plagued by vehicle arson, theft and vandalism.



Custom Security Services, based in the ACT operates a SIMS security monitoring facility that has been Videofied integrated since August 2008.

When approached by one of their VIP clients experiencing reoccurring theft, vandalism and arson of display vehicles in an open car yard, CSS decided to deploy a number of outdoor wireless Videofied Pcams (detector with built in camera and IR illuminators). Upon detecting persons in the display car yard, video images were viewed by CSS control room staff and consequently CSS Guards were readily deployed to investigate. Two weeks after deploying Videofied, a control room operator viewed a Video Verified intrusion that presented obvious unlawful activities taking place in the car yard site. The control room operator immediately activated a police and CSS guards respond.

Police and the CSS guards, acting on the real time video verified activities, responded with urgency and within three minutes of detection, police and CSS guards had apprehended two offenders onsite whilst they were still in the act of attempting to steal wheels from a display vehicle.

One week later, a similar Videofied video verified intrusion was viewed seeing 2 hooded suspects by a CSS control room operator, whereby CSS Guards and police were again deployed.

On this occasion the CSS guard was able to box in the offenders vehicle using his patrol vehicle, and then pursue two offenders on foot. The CSS guard managed to tackle one of the offenders. After a scuffle the crooks got away, but with their vehicle on site and the guard identifying them as the previous weeks offenders, police were able to pick up the offenders the next day.

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**Custom
Security
Services**

SAFEGUARDING YOU AND YOUR ASSETS